

WEST OF ENGLAND

Auctions

Salerooms & Offices: 3 Warren Road, Torquay, S.Devon TQ2 5TQ

Telephone: 01803 211266 or 212286

www.west-of-england-auctions.com

VAT NO: GB 760 5958 04

14th December 2020

Dear Customers.

West of England Auctions are currently operating business as usual, but abiding by the government guidelines. We wanted to reassure you of what we are doing to ensure the safety of all staff & customers, whilst continuing to offer our auction services to as normal as possible.

We have made adjustments inline with in the government guidelines, and will be limiting the number of people in the auction at any one time, and ask you to be patient when queuing, it will be one entry at a time and no more than twenty inside the building at the same time.

Queuing will be president on collection days as well, and for safety it will be on a one in one out procedure and ask you to maintain a safe distance from the door. Please bring an assistant to remove larger items as our staff are not permitted by government ruling to assist in removal of larger goods.

For your health & safety on visiting the salerooms, we have followed the government guideline of two meters apart and have marked out clear & visible social distancing guidance through out the auction rooms.

Please note the steps we have implemented for safety.

Face coverings **must** be worn continuously through out the whole of the building

Hand Sanitizer **must** be used before entering the building and upon exit these are available at the front door and are also placed freely around the auction rooms.

Two meter distance to be maintained at all times.

Floor markers to be followed at all times.

Payment area is screened by Perspex, and will be sanitized after each customer.

We kindly request that if you are attending the auction it is for the sole purpose of purchasing.

We are striving to keep our service as near to normal as possible, and our condition report service by phone & email with photographs will still continue.

We continue to offer live telephone lines & commission bidding, which is **highly recommended** at this current time.

The actual auction will be held in the main auction gallery only, again we ask you to **stand** (no seating available) on markers at two meters apart.

Please for the safety of all **do not** attend the auction if you have any symptoms.

Our policies will be updated to be in line with government polices should they change.

Next Auction

Monday 11th Janurary 2021 at 10am

We look forward to seeing you.

If you would like further information please contact the office 01803 211266