

WEST OF ENGLAND *AuctionS*

Salerooms & Offices: 3 Warren Road, Torquay, S.Devon TQ2 5TQ
Telephone: 01803 211266 or 212286 www.west-of-england-auctions.com

VAT NO: GB 760 5958 04

12TH April 2021
Dear Customers.

The health and safety of our customers and staff at this present time have always been our top priority that's why we are putting strict measures in place to protect you and our staff.

West of England Auctions are currently operating business as usual, but abiding by the government guidelines. We wanted to reassure you of what we are doing to ensure the safety of all staff & customers, whilst continuing to offer our auction services to as normal as possible.

We have made adjustments inline with in the government guidelines, and will be limiting the number of people in the auction at any one time, and ask you to be patient when queuing, it will be one entry at a time and no more than twenty inside the building at the same time this is on a first come basis.

Queuing will be president on collection days as well, and for safety it will be on a one in one out procedure and ask you to maintain a safe distance from the door.

For your health & safety on visiting the salerooms, we are operating two meters apart and have marked out clear & visible social distancing guidance through-out the auction rooms.

Please note the steps we have implemented for safety.

Hand sanitizer must be used before entering building and upon exit these are available at the front door, also placed freely around the auctions rooms.

It is not permissible to try/sit on furniture unless attended with a member of staff

Two meter distance to be maintained at all times, face covering to be worn at all times.

Floor markers to be followed at all times.

Payment area is screened by Perspex, and will be sanitized after each customer.

We kindly request that if you are attending the auction it is the **sole purpose** of purchasing.

We are striving to keep our service as near to normal as possible, and our condition report service by phone & email with photographs will still continue.

We continue to offer live telephone lines & commission bidding, which is **highly recommended** at this current time.

The actual auction will be held in the main auction gallery only, again we ask you to **stand** (no seating available) on markers at two meters apart, and face masks to be worn through out.

Please for the safety of all do not attend the auction if you have any symptoms of covid19

If you are visiting the auction room for a valuation this is by appointment only

We look forward to seeing you.

If you would like further information please contact the office 01803 211266